

peterson

V-SAM™

Virtual-Strobe • **Audio** • **Metronome**
Tuner **Tone** **Rhythm**



Peterson Electro-Musical Products, Inc. US Patent #6,580,024

Instruction Manual

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TABLE OF CONTENTS

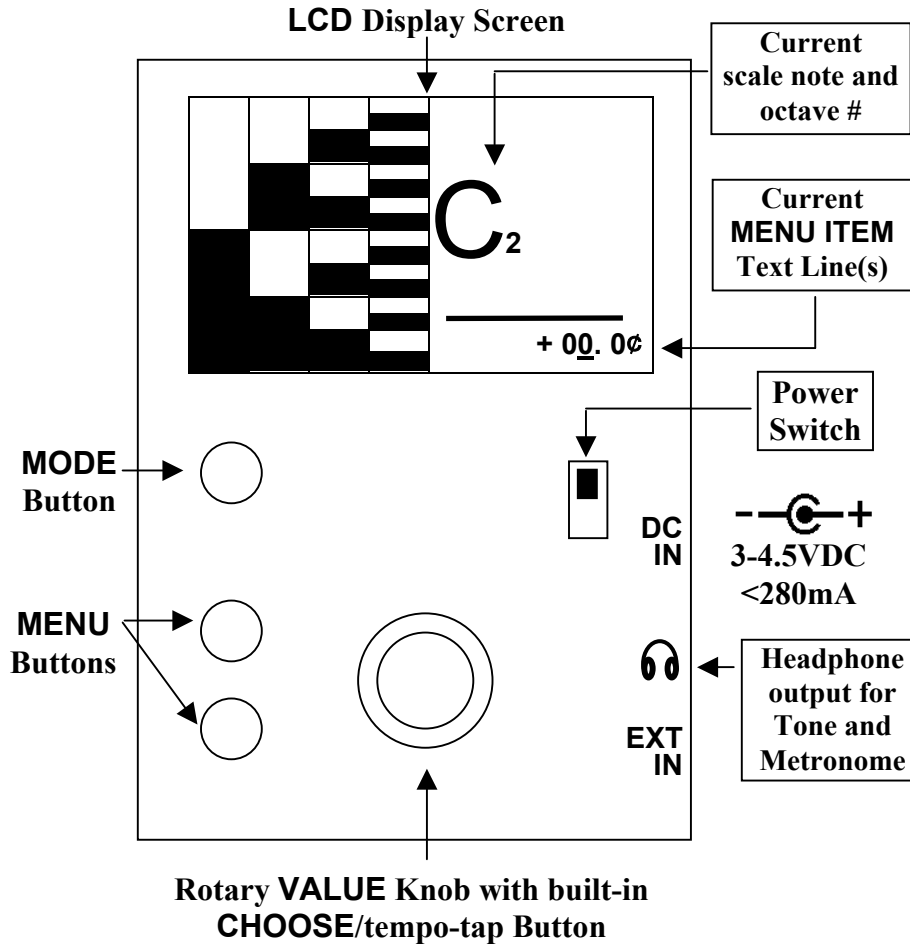
The "Nickel Tour"—Getting Started <i>FAST!</i>	4
The Strobe Tuning Mode	5
The Audio Tone Mode	5
The Metronome Mode	6
The Light Mode (screen backlight)	7
Battery and AC Power Considerations	7
Turning It ON	8
MODE Button and Special Functions	9
MENU ITEM Parameters	10
Strobe Tuning Menu Items	11
Audio Tone Menu Items	12
Metronome Menu Items	13
Backlight Menu Items	13
RUN Screens In More Depth—Status Displays	13
Tuning With The Virtual Strobe	15
Basic	15
Tuning At Higher Octaves—Special Considerations	15
Manual Note Selection	17
KEY Transposition—Explanation And Usage	17
Temperaments and EDITing Programmable Temperaments.	18
The Metronome	19
Saving MENU Values As New Power-Up Defaults	21
APPENDIX A —Temperament Settings	24
TROUBLE-SHOOTING HINTS	28
TECHNICAL SPECIFICATIONS	29
WARRANTY	30

V-SAM™ Virtual Strobe • Audio • Metronome Instruction Manual

Congratulations on your purchase of the finest, most complete “musical assistant” device ever made—combining **peterson**’s visionary (patented) Virtual Strobe Technology™ with audio tone output and metronome rhythm functions!


The "Nickel Tour"—Getting Started *FAST!*

How do you work this thing in a nutshell? Referring to the diagram below, the **MODE** button allows convenient access to the main operations: strobe tuning, tone generation, metronome, and display backlight control. Menu items under each mode give complete control over all useful parameters.



The Strobe Tuning Mode

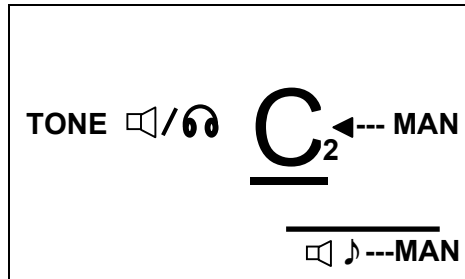
To tune with the strobe (refer to the diagram above):


- If using an electrified instrument (or pick-up like **peterson's** TP-2), insert 1/4" plug into the EXT IN jack; otherwise position acoustic instrument within about 2 feet from the front face of unit.
- Slide Power Switch to ON. If tuning lower than three Cs below Middle C (e.g., 5-string electric bass, extended double bass, tuba, etc.), press and hold lower MENU button () while turning unit ON for **Bass Shift**.
- Use steady mouth pressure for winds; medium-intensity finger pluck (or bow pressure) away from bridge for string (with other strings *damped!*); medium-loud roll of mallet(s) or finger strike of keyboard; and use medium-high volume settings for electrified instruments.
- Alter tuning control of instrument while viewing the strobe pattern and note display. If scale-note display is not correct, please see the "**Trouble-shooting Hints**" section at the end of this manual.
- Flatten instrument pitch if strobe pattern is generally rolling upward (because the strobe is indicating that the pitch is sharp). Sharpen if rolling downward. (**NOTE:** for instruments with decaying loudness, the pattern will resume random appearance generally *BEFORE* the tone becomes inaudible! You then must regenerate the tone.)
- When pattern is steady or hovering about a fixed position, tuning is perfect!

To use the other operational modes of the V-SAM, press the MODE button.

The Audio Tone Mode:

- Press the MODE button until the Audio screen is displayed:



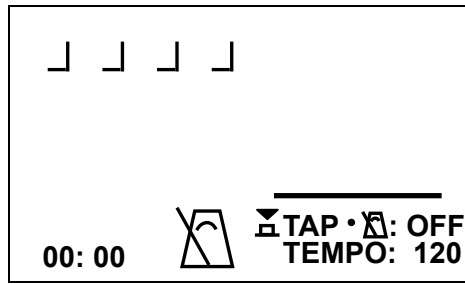
- After a brief delay, a tone will be audible from the internal speaker at whatever scale note and offsets were last registered as indicated on the screen. The speaker will be cut off when any 1/4" plug—usually a stereo headphone or mono line to an amp or PA—is plugged into the  jack.


(Any sound source still plugged into the EXT IN jack will *NOT* interfere in any way with the tone output.)

- Audio Tone mode begins immediately with the **MAN**ual note selection **MENU ITEM**. Spinning the **VALUE** knob at this point will then increment or decrement both the display and tone output by scale note through all octaves (indicated by the number just after the large scale-note display).
- The tone can be fine-tuned in any number of ways using the same menu items as appear in Strobe Tuning mode: cents (one "MENU△" button push from the above screen), A440 reference, temperament offsets, and so on.


The Metronome Mode:

Press the **MODE** button until the following screen appears:



Starting and stopping the metronome as well as tapping in a tempo are all accomplished with the **CHOOSE** button at a single **MENU ITEM** selection: the screen which first appears when entering Metronome mode. This is indicated at the screen line with the  (CHOOSE button symbol) shown above.

This dual function allows direct access to these most often required actions without a lot of button pushing. The simple rule in using these functions is: if the **CHOOSE** button has not been pushed for a time at least as long as the slowest possible tempo setting (about 1.5 seconds), the button push will toggle the metronome **ON** to **OFF** (Stop) or **OFF** to **ON** (Start). Once the metronome is started at this menu position, any pushes of the **CHOOSE** button occurring faster than 1.5 seconds will automatically be used as "taps" to calculate tempo.

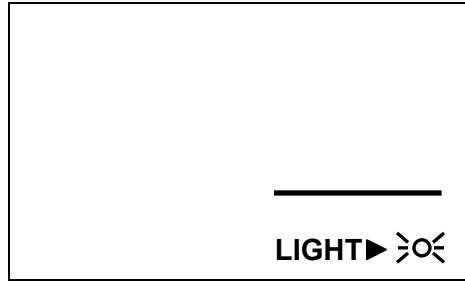
Metronome "ticks" (high pitch at each 1st beat of a measure) and "tocks" (lower pitch at subsequent beats and subdivisions) will be audible from the internal speaker. The speaker will be cut off when any 1/4" plug—usually a stereo 32Ω headphone or mono line to an amp or PA—is plugged into the  jack. (Any sound source still plugged into the EXT IN jack will *NOT* interfere in any way with the metronome output.)



The digits at the lower left portion on the screen display a stopwatch function. The stopwatch resets to 00:00 (min:sec) whenever the metronome is turned **ON** and is


stopped and displayed when the metronome is turned OFF. This can be useful to time the duration of a musical piece.

The Light Mode (screen backlight):

Press the MODE button until the following screen appears:



Rotating the VALUE knob or pushing the CHOOSE button will alter the backlight between  (on) and  (dim). (The "dim" setting cuts battery drain by ~40%.)

For each of the 4 modes described above, the effect of changing settings for menu items is always immediate. Except for AUTO/MANual note selection and  (metronome audio ON/OFF), these changes will remain even if you cycle from one MODE to another. However, in order for any setting changes to persist after the unit is turned off, you must complete a SAVE operation (described in detail in a later section of this manual) for each MODE whose settings you want to save. The SAVE screens appear as MENU ITEM screens, one under each MODE.

Battery and AC Power Considerations

Your V-SAM unit may be powered from either 3 AA-cell batteries or a *regulated* DC voltage from an AC wall transformer. Depending upon your location, an appropriate wall transformer may have been provided with the purchase of your V-SAM. In any case, the wall transformer should provide a 3.0V to 4.5V *regulated* DC voltage from the AC line voltage *you are using* and accommodate at least 280mA of current (850mW of power). The DC IN jack requires a standard 2.1mm / 5.5mm plug with the positive (+) terminal as the inner plug:



DO NOT USE A WALL TRANSFORMER WITH THE WRONG ORIENTATION OR VOLTAGE—PERMANENT DAMAGE MAY RESULT!!

The batteries are automatically disconnected from the power circuit when a DC adapter plug is inserted into the DC IN jack. Any standard carbon or alkaline AA batteries may be used as a portable source of power. NiCad or NiMH rechargeable

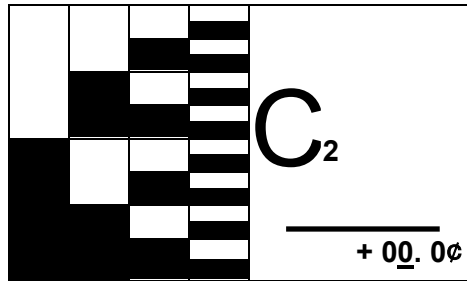
batteries may also be used but will *not* be recharged from this product! **Always use identical types of cells at any one time.** Battery life will vary greatly depending upon the type of battery used, the amount of product use with the LCD backlight or audio tone turned on, and the length of continuous use at each session. One fully charged set of low-capacity NiCad batteries may power the unit with intermittent use and backlight always on for 6-7 hours. A new set of (non-rechargeable) alkaline batteries used intermittently with backlight and tone always off may last as long as 45 hours! Expect battery life to generally fall between these extremes.

It is recommended that batteries be removed if the product will not be powered with them for more than 1 month to avoid undetected corrosion or other battery failures. Batteries are inserted or removed by first removing the V-SAM from its protective rubber boot. The battery cover at the back of the V-SAM enclosure slides down and out with simple finger pressure.

BE CAREFUL TO INSTALL BATTERIES IN THE INDICATED ORIENTATIONS—OTHERWISE, PERMANENT DAMAGE MAY RESULT!

Turning It ON

To turn the V-SAM on, a convenient slide switch has been mounted on the face of the unit. **NOTE:** If either MENU button (∇ or \triangle) is pressed during power-up, special operational modes—**Bass Shift** or **Temperament Edit**, respectively—will be activated. (These operations are described below.) Except for the **Temperament Edit** case, after a brief appearance of an initialization screen showing product identification and copyright, a strobe "RUN" screen will appear:









This first RUN screen always includes a four-band strobe display at the left, a large scale-note and octave indication (which may appear to fluctuate randomly when no clear input signal is present due to automatic note detection) and a current MENU ITEM of “cents” in the bottom text line under the horizontal rule (separation line). **This bottom line of text is *always* reserved for the indication of the current MENU ITEM, that is, the parameter—selected by either of the MENU buttons—which will currently be affected by the rotary VALUE knob and CHOOSE button.**


The V-SAM will respond to any electrical signal (approximately $\pm 10\text{mV}$ to 5V) presented to the EXT IN 1/4" jack on the side of the enclosure including hand-held microphones, electric guitars, or line-level audio sources. The built-in microphone will be automatically activated for response to direct sound whenever the EXT IN jack is empty. Generally, visual tuning is very simple. When the note indicator is at the nearest scale note to the sound source to be tuned, the strobe bands will appear to roll upward smoothly if the sound is sharp or down if it is flat. When the image appears stationary (or hovers around a fixed position), tuning is exact. The greater the apparent speed of movement in one direction, the farther the source pitch is from the reference scale note. (See the "**Tuning With The Virtual Strobe**" section below for more details and special cases.)

MODE Button and Special Functions

The V-SAM can be operated in any of four main modes selected at any time (after normal power-up) with the MODE button:

-  **Visual Tuning:** strobe display
-  **Audio Tone:** headphone/line-out signal tone to the  1/4" jack or to internal speaker
-  **Metronome:** visual and audio (headphone/line-out to the  1/4" jack or to internal speaker)
-  **Backlight Control:** bright or dim (battery saving)

Control over useful settings (menu items) for each of these modes is accomplished by first selecting the menu item of interest with either of the two MENU buttons until the item appears at the MENU ITEM section at the lower right side of the display. (These two buttons move in opposite directions through a mode's list of menu items for your convenience.) The selected menu item may be altered by simply spinning the VALUE knob at the center of the unit (or, in some cases, "choosing" alternatives for the menu item with the CHOOSE button built into the VALUE knob). Most menu item values can be *saved* as power-up defaults under SAVE which is one of the choices in the menu item list for each mode. You will save over only those menu item settings that appear on the right side of the display when SAVE is the current MENU ITEM.

There are two special functions on the V-SAM that can be entered only at the time you power the unit on. **Bass Shift** lowers the range of notes available for tuning by 2 octaves in the Strobe and Audio Tone modes and is initiated by depressing the *lower* MENU button (also marked as ) while turning the V-SAM on. **NOTE:** the **metronome can be accessed but not started** if **Bass Shift** had been selected at power-up. The **EDIT** power-up function allows access to enter and save values into eight 12+1-note (high and low E entries for standard guitar tuning) programmable temperament files and is initiated by depressing the *upper* MENU button (also

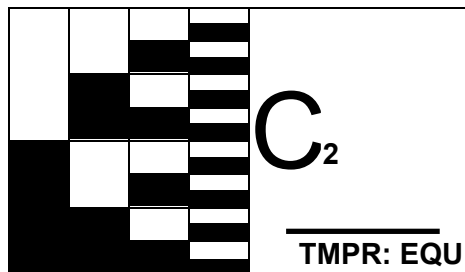
marked as EDIT) while turning the V-SAM on. **NOTE: NO other operational modes are accessible once EDIT has been selected at power-up!** Once initiated, the **EDIT** or **Bass Shift** functions remain in effect until the V-SAM unit is turned off.

MENU ITEM Parameters

The two circular buttons at the bottom left of the V-SAM (labeled MENU with “ Δ ” and “ ∇ ” arrows) allow the selection of various useful parameters under each mode of device operation. Because certain combinations of parameters will be changed frequently in some applications, the pair of MENU buttons allows the user to a) quickly alternate between any two adjacent menu items and b) reduce the number of required button presses to scroll from one menu item to any other.

EXAMPLE: Altering the TMPR/SWT (temperament/Sweetener™) setting.

First of all, note that menu items and their settings are *COMMON* between Strobe Tuning mode and Audio Tone mode. A change made to a menu item like TMPR (temperament) under Strobe Tuning mode will also appear when viewing TMPR under Audio Tone mode. (The one exception to this is AUTO/MANual note detection which is always forced to MANual under Audio Tone mode and forced to AUTO when switching back to Strobe Tuning mode.) Let us assume that we are currently under Strobe Tuning mode operation. To change the temperament setting, press either of the two MENU buttons until “TMPR:” (or “SWT:”) appears on the MENU ITEM line of the display:




The 3-letter acronym after this indicates the current setting for temperament. **NOTE:** if not “EQU” (the default setting), the non-default status will also appear at the upper right portion of the display as described in the **"RUN Screens In More Depth—Status Displays"** section below.

Now that TMPR is the current MENU ITEM, the setting is changed simply and immediately by dialing in a new temperament with the VALUE knob. In the V-SAM, the TMPR menu item also has a secondary setting: ROOT. (Sweeteners do not have separate “root” settings by design.) The ROOT setting is accessed under the TMPR menu item by pressing the CHOOSE button built into the VALUE knob. When "ROOT" is displayed on the MENU ITEM line, the VALUE

knob will then alter the root tone of the selected temperament. (For further information about temperaments and their use, see "**Appendix A**" of this manual.)

The following table describes the effect and range of each MENU ITEM under Strobe Tuning mode in order from ¢ ("cents") at power-up to ♩ (note selection) that the user would see by repeatedly pressing the \blacktriangle arrow MENU button. Also shown is the effect, if any, of pressing the CHOOSE button built into the VALUE rotary knob:


MENU ITEM	DESCRIPTION	VALUE RANGE / <u>DEFAULT VALUE</u>	CHOOSE ∇ BUTTON
¢ (cents)	1 cent = 1/100 semitone offset ($^{1200}\sqrt{2}$)	-50.0 to +50.0 / <u>00.0¢</u>	1¢ / 0.1¢ steps Hold: 0 reset
KEY (DROP/CAPO)	Transposition of the <i>displayed</i> note based on any of 12 scale notes	A \flat to G / <u>C</u> -4 to +7 / <u>+0</u>	Letter / Fret # scale
A4	Concert A tuning reference adjustment for the tuner in 0.5 Hz increments	390.0 to 490.0 / <u>440.0</u>	—
TMPR (SWT) / ROOT	EQUAL or one of 40 non-equal temperaments or Sweeteners™ (note-to-note intervals). ROOT note set to 0 ¢ offset ("historical" TMPRs only). Tonal root to any of 12 home keys. (Applies to TMPRs <i>only</i> , not SWTs.)	<u>EQU</u> Equal; root= <u>C</u> 11 — Temperaments* (root control) 23 — Sweeteners** (no root control) T-1 Programmable1 thru T-8 Programmable8 <u>C</u> to B root	Temperament/ Tonal Root
SAVE	Store MENU ITEM values in memory as new power-up values	TMPR (Root) } SURE ?? A4 } Confirm KEY }	1 st : SURE ?? 2 nd : SAVED ✓
♩	Note selection	C ₁ to G ₈ :  / <u>AUTO</u> C ₋₁ to B ₆ : " Bass Shift***	AUTO / MAN

*Historical temperaments: JMA (Just Major), JMI (Just Minor), 4MT (1/4-comma Meantone), 6MT (1/6-comma Meantone), PYT (Pythagorean), WRK (Werkmeister), KRN (Kimberger), KLN (Kellner), YNG (Young), VAL (Vallotti), RAM (Rameau)

**Sweeteners™: GTR (guitar), ACU (acoustic guitar), DAD (DADGAD open tuning), G12▼ (12-string, bass course), G12▲ (12-string, octave course), BRT (baritone guitar), BAS (bass guitar), B^FE (Buzz Feiten® electric), B^FE^{IN} (Buzz Feiten® electric intonation), B^FB (Buzz Feiten® bass), B^FB^{IN} (Buzz Feiten® bass intonation), B^FA (Buzz Feiten® acoustic), B^F12▼ (Buzz Feiten® 12-string, bass course), B^F12▲ (Buzz Feiten® 12-string, octave course), SE9 (pedal “E” neck), SC6 (pedal “C” neck), OE9 (original pedal E9, shifted to E=0¢), U12 (pedal “universal” neck), DB0 (dobro, full tempered), DB● (dobro, half-tempered), VLN (violin), VLA (viola), CLO (cello)

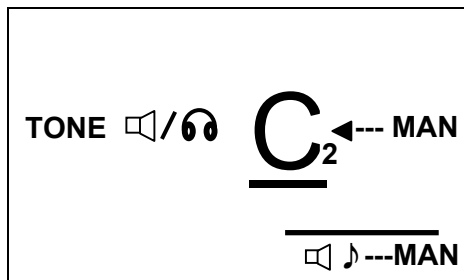
***By pressing the bottom (🎵) MENU button during power-up, the resulting **Bass Shift** (shown by a bass clef near the octave number) permits visual tuning down to C₀ and beyond (~8Hz). This is especially useful when tuning instruments with extended bass range: 5-string electric bass, extended double bass, tuba, and so on.

Audio Tone mode menu items are the same as under Strobe Tuning mode except the first MENU ITEM is note selection:

MENU ITEM	DESCRIPTION	VALUE RANGE / <u>DEFAULT VALUE</u>	CHOOSE ▼ BUTTON
	Manual note selection	C ₀ to B ₈ : Audio / <u>C</u> ₂ C _{.2} to B ₆ : Bass Shift / <u>C</u> ₀	—



NOTE: Automatic note selection is *NOT* possible in this mode of operation.

If the 🎵 (note selection) menu item is chosen under Audio Tone mode, an added “🔊” icon is drawn in the current MENU ITEM line as a reminder of the current mode, and the usual “select arrow” is replaced to indicate that AUTO cannot be selected with the CHOOSE button while in this V-SAM mode. In other words, notes must be *manually* selected when in the Audio Tone mode:





When switching from Audio Tone mode to Strobe (visual) mode, the strobe bands are once again made visible and the note selection is forced to AUTO but can be changed to MANUAL if desired.

The Metronome mode menu items, beginning in order with the Start/Stop/Tempo MENU ITEM that appears first when entering this mode, are:

MENU ITEM	DESCRIPTION	VALUE RANGE / <u>DEFAULT VALUE</u>	CHOOSE ▾ BUTTON
TEMPO TAP/ON	Tempo and Start/Stop	40bpm to 250bpm / <u>120bpm</u>	Start/Stop Tap tempo
BEATS	# of quarter-note beats per measure	1 to 9 / <u>4</u>	—
DIV	Additional subdivisions of quarter-note beats (affects audio only)	Quarter note Eighth notes Triplet 8 th “1-Rest-3” triplet 8 th s “8 th , 1-Rest-3” triplet 16 th s	—
SAVE	Store MENU ITEM values in memory as new power-up values	TEMPO BEATS DIV INTRO } SURE ?? Confirm	1 st : SURE ?? 2 nd :SAVED ✓
INTRO  / 	# of measures of audible play before auto silence; Audio on/off(mute)	∞ (infinite/continuous audio) or 1 to 16 measures / <u>∞</u>	Speaker and Headphone <u>ON/OFF</u>

Finally, the Backlight Control mode includes only two MENU ITEMS:

MENU ITEM	DESCRIPTION	VALUE RANGE / <u>DEFAULT VALUE</u>	CHOOSE ▾ BUTTON
LIGHT	LCD backlight full ON or dim	 <u>ON</u>  OFF (dim)	<u>ON</u> / OFF
SAVE	Store MENU ITEM value in memory as new power-up value	LIGHT } SURE ?? Confirm	1 st : SURE ?? 2 nd :SAVED ✓

RUN Screens In More Depth—Status Displays

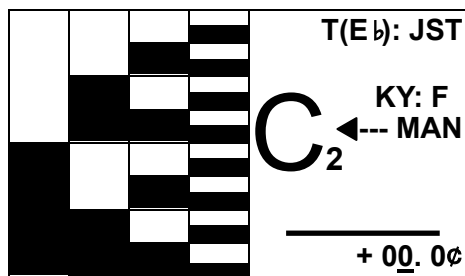
Each mode's RUN screen may include additional indications at the top right of the display if one or more MENU ITEM values for that mode have been set or saved to non-factory-default values in any previous operation of the unit. The *savable* MENU ITEM values under Strobe and Audio Tone modes are:

SAVABLE MENU ITEMS	DESCRIPTION	DEFAULT VALUE
TMPR/SWT (+ROOT)	EQUAL or non-equal temperaments —ROOT (home key of temperament)	EQU C
A4	Concert A tuning reference	440.0
KEY (DROP/CAPO)	Transposition of the displayed note	C (+0)

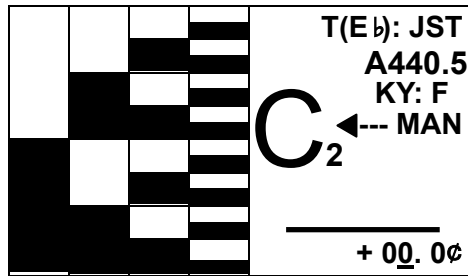
To simplify the appearance of the display screen, the additional “status display” of TMPR(+ROOT), A4, or KEY is made visible *ONLY* when a non-default value for the given MENU ITEM has been selected. Once altered to a non-default value, a “status display” for an item will appear immediately whether the new value is saved or not. (This applies to the Metronome mode screen as well.)

As noted in the previous section of these instructions, an additional status display indicating **MAN**ual note selection (which is *NOT* a “savable” MENU ITEM) is made visible when active as a reminder that the note selection and indicator will *NOT* change to the nearest note detected in the incoming audio signal as it would with **AUTO** note selection (which is always the power-up default).

Thus, for example, if **TMPR** had been previously saved to **JMA** (Just Major temperament) with **ROOT** set to **E_b**, **A4** had been saved to 440.0 (the default), **KEY** had been saved to **F**, and the **V-SAM** had last been set to **MAN**ual note selection, the LCD display screen might look like this:



If the **A4** menu item is then changed to a non-default value (even if it is not saved) by pressing one of the **MENU** buttons to make **A4** the “current MENU ITEM” in the bottom text line and turning the **VALUE** rotary knob to display a value of, say, 440.5, then the non-default status of **A4** will appear in its given position (second text line). These non-default status displays will remain even when a new current MENU ITEM (**¢**, for example) is selected:



Tuning With The Virtual Strobe

The simplest and most commonly used V-SAM operation will be visual tuning with AUTO note detection/selection. This is accomplished through the following grueling sequence of steps:

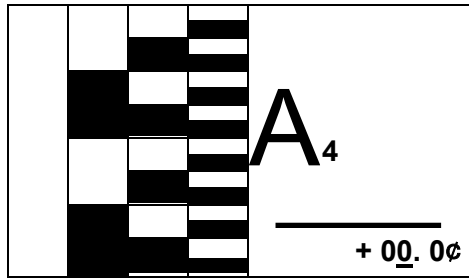
- Turn the V-SAM ON.

Yes, that's it! The V-SAM always powers up in Visual (strobe) tuning mode with AUTO note selection. Unlike traditional strobe devices, the V-SAM will *not* respond to harmonics or high-frequency “partials” of an incoming sound. The four strobe bands are provided only to extend the useful visual response to more octaves of musical pitch. Generally, the “lowest” band that is visible (a leftmost, larger-striped band corresponding to one of the lower OCTAVE number ranges listed beneath) is the most accurate band to “read”.

Tuning At Higher Octaves—Special Considerations

At higher octaves (4 and up), note E is denoted with an extra “accidental” symbol as E[▲]. This allows a visual indication of a “high E” setting in some Sweeteners™ that is separately tunable from lower E pitches (E₃ and below) to accommodate instruments like guitar that have two distinct “open E” strings to be tuned.

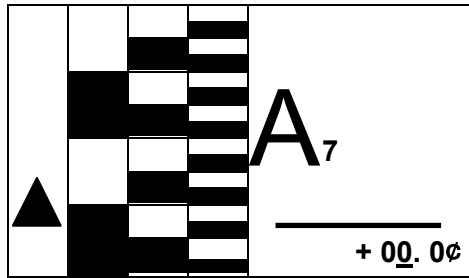
At higher pitches (from Octave 4 and up), the lowest strobe band does not convey useful indications of tuning. If shown, it would appear to move randomly while the higher bands show true relative tuning motion for the incoming sound. To avoid unnecessary distraction, the lowest band is “blacked out” when higher octave pitches are detected. For example, if one hums an A440 pitch and it is AUTO-detected by the V-SAM, the screen will change to the following:



If a low pitch is then sounded (octaves 1 to 3), all four strobe bands will return.

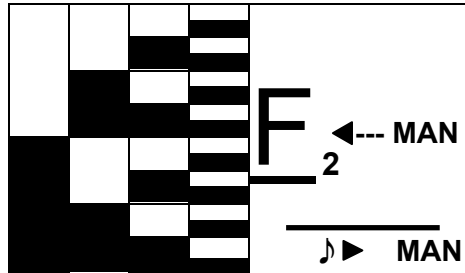
There is another nuance of visual tuning with the V-SAM when reading tunings for high octave sounds. Normally, AUTO note selection will adjust the tuner to the scale-note frequency nearest to that of the incoming sound. Usually, this means that the incoming sound can vary by $\pm 50\text{¢}$ ($\pm 1/2$ semitone) before the reference scale-note indication is adjusted. As the incoming sound goes flatter (lower frequency) compared to the AUTO-note frequency, the strobe image will appear to move downward at an increasing rate. Conversely, as the incoming sound goes sharper relative to the scale note, the image appears to move upward at an increasing rate.

Normally, this movement is easy to see over the entire $\pm 50\text{¢}$ range. However, for notes at the highest octaves, the rate of movement when approaching the 50¢ offset extremes becomes difficult to see with the eye. (It's not unlike the effect of "seeing" fan blades *apparently* turning backwards from their actual motion under fluorescent lights.) In these cases, the V-SAM scrolls either a ▲ or ▼ symbol—as appropriate—in place of the leftmost strobe band. The pitch range over which the strobe bands remain for visual tuning gets narrower at higher frequencies, but even at Octave 8, the strobe bands will be available for fine-tuning to match the scale note. Think of the alternate ▲ and ▼ indicators as quick and easy-to-read "way out of tune" indications. Below is an example of the screen displayed when a sound that is 30¢ sharp of note A₇ is detected by the tuner:



Manual Note Selection

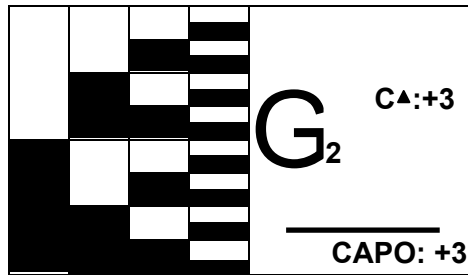
When tuning under unusual circumstances—tuning extremely high-pitched notes or low volume sounds in noisy environments—it may be necessary to manually select the note to which you would like to tune. Press one of the MENU buttons until ♪ (note selection) becomes the current MENU ITEM. At this point, pressing the CHOOSE button (built into the VALUE knob) will select between AUTO and MAN note selection methods. Alternatively, you can simply begin rotating the VALUE knob to select the desired note (and octave) that, in turn, forces the V-SAM into MANual note selection.



KEY Transposition—Explanation And Usage

The KEY menu item provides a simple means of transposing note names for instruments built around something other than Concert C pitch (for example, a B♭ clarinet or E♭ saxophone). In addition, with the V-SAM, **peterson** includes its exclusive Fret Transposition Scale (FTS) which provides a clearer, more meaningful transposing system for fretted instruments than the standard alphabetical note name keys. (When FTS is chosen, this parameter is then relabeled as DROP or CAPO as appropriate.)

For example, when a guitar is in its standard tuning, we commonly call the open-string notes: E, A, D, G, B, and E. These are the Concert C key signature note names for those sound frequencies. However, guitarists commonly think of this tuning as standard E tuning because of the preponderance of Key of E notes. Obviously, this can get confusing. Our Fret Transposition Scale (accessed by pressing the CHOOSE button while the current MENU ITEM is KEY) provides an optional numbering system for key transposition that corresponds to the equivalent fret “stop” of the strings. For example, if you apply a capo (on a standard-tuned guitar) on the 3rd fret, the new “open string” notes without key transposition would be: G, C, F, A#, D, and G. If you would like to tune these new “open string” notes without having to mentally transpose note names, you would simply select an FTS key value of “+3” which corresponds to the 3rd fret in this example:



In this case, the “open string” notes will once again be displayed as E, A, D, G, B, and E on the screen.

To carry the analogy further, playing the open strings without a capo (the normal case of the nut stopping the strings) is equivalent to the 0th fret position, and so, “+0” under FTS yields the standard note names for the open strings. Further, if you detune the strings *down* as in “½-step drop” (or “flat”) tuning, this would be equivalent to having an “extra fret” as the stop in the opposite direction. Hence, the FTS key to use would be “-1”. Our FTS system, in fact, permits transposition from -4 to +7 which corresponds to A^b to G in standard key transposition.

One more subtlety: for users employing non-equal temperaments (under the TMPR menu item), key transposition affects *only* the note *names* for use with non-Concert C instruments for historical and programmable temperaments (TMPRs). **The tonic or root frequency of the temperament remains at Concert C pitch unless the ROOT setting (accessed by pressing the CHOOSE button under the TMPR menu item) is changed.** However, for Sweeteners™ (SWTs), the KEY affects both the note name and root setting as would be natural for drop tuning or applying a capo to a stringed instrument.

Temperaments and EDITing Programmable Temperaments

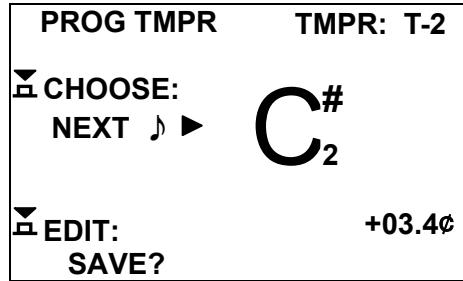
"Temperament" refers to adjustments of note-to-note tuning intervals in a scale to produce various effects (reduced "beating", key "color") and is explained more fully in "**Appendix A**" of this manual.

Programmable temperaments are activated in the V-SAM just as any preset temperament is, and they appear in the temperament list as T-1 through T-8. To actually view, change, or save programmable temperament offsets, however, the special **EDIT** mode must be activated by holding the EDIT button while turning the V-SAM power on (as explained in the "**MODE Button and Special Functions**" section of this manual).

In **EDIT** mode, only the EDIT button, VALUE knob, and CHOOSE button (built into the VALUE knob) are active. The EDIT button scrolls and loops through 3 choices:

- Select temperament file to edit
- Edit temperament file cent offsets
- Access **SAVE** screen for currently selected temperament file




The **VALUE** knob scrolls through temperament file choices (T-1 through T-8) on the first screen and then cent offset settings for the currently displayed scale note and temperament file in the **EDIT** screen. Also, in the **EDIT** screen, the **CHOOSE** button advances the scale note to be programmed for the currently selected temperament file. The screen below shows an **EDIT** screen which will currently allow the C# scale-note offset of the T-2 temperament file to be altered (by the **VALUE** knob), the C# scale note of the T-2 file to be advanced to D (by the **CHOOSE** button), or the **EDIT** screen to be advanced to the **SAVE** temperaments screen (by the **EDIT** button):






Under the **EDIT SAVE** screen, a first push of the **CHOOSE** button calls a **SURE ??** confirmation screen. A second push of the **CHOOSE** button will actually save—after a short delay—all the scale note presets entered (or left unchanged) for the currently selected temperament file. The **SAVE** function can be aborted by pushing the **EDIT** button or dialing the **VALUE** knob one position instead of pushing **CHOOSE** again during the **SURE ??** confirmation screen. **NOTE:** since the V-SAM must be turned off after editing temperaments, it is important to *always* **SAVE** your programmed offsets *before* exiting **EDIT** mode by powering down if you want your changes to be retained!



The Metronome


As in the case of the other modes, the **MENU** buttons choose which **MENU ITEM** is active for setting with the **VALUE** knob (or **CHOOSE** button). Because certain combinations of parameters will be changed frequently in some applications, the pair of **MENU** buttons allows the user to a) quickly alternate between any two adjacent **MENU** items and b) reduce the number of required button presses to scroll from one **MENU** item to any other. As in the **Strobe** and **Audio Tone** modes, menu items whose settings have been changed from the default values will be displayed at the upper right section of the display screen for easy reference.

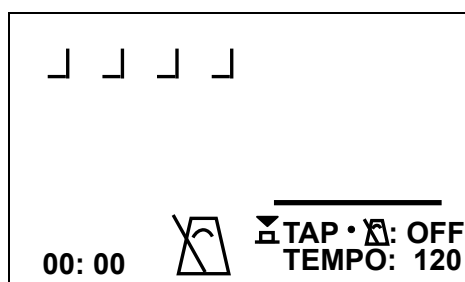
The following table describes the effect and range of each MENU ITEM under Metronome mode in order from “TAP • /  INTRO” that the user would see by repeatedly pressing the “

MENU ITEM	DESCRIPTION	VALUE RANGE / <u>DEFAULT VALUE</u>	CHOOSE  BUTTON
TEMPO TAP/ON	Tempo and Start/Stop	40bpm to 250bpm / <u>120bpm</u>	Start/Stop Tap tempo
BEATS	# of quarter-note beats per measure	1 to 9 / <u>4</u>	—
DIV	Additional subdivisions of quarter-note beats (affects audio only)	<u>Quarter note</u> Eighth notes Triplet 8 th “1-Rest-3” triplet 8 th s “8 th , 1-Rest-3” triplet 16 th s	—
SAVE	Store MENU ITEM values in memory as new power-up values	TEMPO BEATS DIV INTRO } SURE ?? Confirm	1 st : SURE ?? 2 nd : SAVED ✓
INTRO  / 	# of measures of audible play before auto silence; Audio on/off(mute)	∞ (infinite/continuous audio) or 1 to 16 measures / <u>∞</u>	Speaker and Headphone <u>ON/OFF</u>

These functions are accessed and altered in the same way as MENU ITEMS under any other mode with the following exceptions:

The /  (Audio on/off) MENU ITEM will always be set to ON when entering the Metronome mode to avoid confusion over not being able to hear the metronome.

Starting/stopping the metronome and tapping in a tempo are all accomplished with the CHOOSE button (indicated by the  symbol) at a single MENU ITEM selection—the screen which first appears when entering Metronome mode:




This dual function allows direct access to these most often required actions without a lot of button pushing. The simple rule in using these functions is: if the CHOOSE button has not been pushed for a time at least as long as the slowest possible tempo setting (about 1.5 seconds), the button push will toggle the metronome ON to OFF (Stop) or OFF to ON (Start). Once the metronome is started at this menu position, any pushes of the CHOOSE button occurring faster than 1.5 seconds will automatically be used as "taps" to calculate tempo.

A typical use would be to proceed to Metronome mode, and simply begin tapping in a tempo. (NOTE: only two "taps" are required to define a tempo but additional ones are used to make an average in case tapping is inconsistent.) The visual beat pattern and beep "ticks" will proceed while you are tapping the tempo. When tempo tapping ceases, the metronome will start *in sync* with and at the correct beat from where you stopped tapping (after one "silent" tick).

NOTE: if you begin tapping a tempo that is *slower* than the current setting, the metronome will fill in at least one tick at the faster tempo setting until it "knows" that you are tapping a slow tempo.

If leading a group into a musical piece, you can simply count along with the V-SAM as you cue in the tempo (or have the group listen to the beep ticks for themselves). For example, if you stop tapping after Beat 3 of a 4/4 beats/measure setting, Beat 4 will be silent and the next Beat 1 will sound correctly on its own; the metronome will proceed in the ON state.

The INTRO function is another **peterson** exclusive feature. Does this situation sound familiar: a director or section leader cues up the players, starts up a metronome, positions his/her own instrument to begin playing with one hand during the count-in measures, begins playing with two hands after the count-in, then fumbles to turn off the metronome (so it won't interfere with the rest of the piece) with his/her *third* hand. That's one special section leader! Under this MENU ITEM, when the  is set to ON (with the CHOOSE button), the VALUE knob can set a number of audible "intro" measures from 1 to 16 (or ∞ meaning "infinite" or continuously audible). After the INTRO measures sound, the metronome automatically continues inaudibly as a visual metronome until the metronome is turned OFF.

The DIV menu item allows the standard quarter-note beat to be subdivided into various rhythms—heard audibly as low-pitched "tocks".



Saving MENU Values As New Power-Up Defaults

Your V-SAM unit is initialized at the factory with MENU ITEM values that are generally considered to be standard and will not need to be changed by a great many users. Under the Strobe and Audio Tone modes, these are:



- EQUal Temperament at ROOT (or home key) of C
- Concert A at 440.0Hz
- KEY transposition at C (standard “concert” pitch)

NOTE: the above settings are *COMMON* to the two tuning modes! In other words, changing the Concert A reference under one mode, for example, will change the value under the other mode.

The default Metronome settings are:



- TEMPO at 120 beats per minute
- BEATS (per measure) at 4
- DIV (subdivision of beats) at 1/4-note (no subdivisions)
- /  (speaker/headphone) output at ON
- INTRO (lead-in measures before auto-silence of "ticks" at ∞ (infinite or continuously audible)

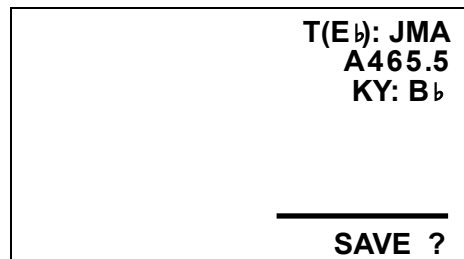
The default LCD backlight setting is ON (bright).

These values can be changed at any time when in the appropriate operational mode (as can all other MENU ITEM values except attempting to choose AUTO note selection when Audio Tone mode is activated). Except for “/ ” (metronome audio) which is always set ON when entering Metronome mode, the values of the above menu items may be changed *and saved* by the user as new power-up defaults.

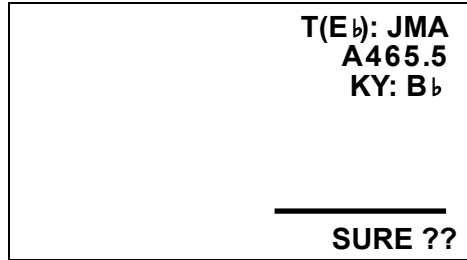
Before entering the SAVE sequence, the values of *all* of the savable menu items under the current MODE should be at the desired settings. For this example, let us assume that under the Strobe Tuning mode:

- TMPR is JMA (Just Major) and ROOT is E \flat
- A4 is 465.5 Hz
- KEY is B \flat

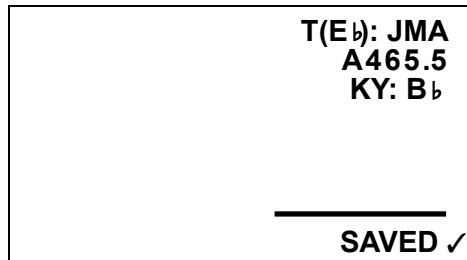
Press either the “” or “” MENU buttons until SAVE becomes the current MENU ITEM:



At this point, the current values of the savable menu items are displayed so that you can review the values you will be saving. Pressing either MENU button at this point will cause a new MENU ITEM to become current and no saving operation will have occurred. By either turning the VALUE knob or pressing the CHOOSE button once, however, a “confirmation” screen will appear:



The question “SURE ??” now appears on the current MENU ITEM line. Once again, pressing either MENU button will cause a new current MENU ITEM to appear and the SAVE procedure will have been aborted with *no* change to the saved values. Similarly, turning the VALUE knob by one “click” will step back to the first “SAVE ?” screen. However, if the CHOOSE button is pressed while the “confirmation” screen is active, the SAVE procedure will have been completed as indicated by the final screen:



The V-SAM unit would now power-up with these MENU ITEM values until a new SAVE procedure is completed. The last entered V-SAM mode will resume when one of the MENU buttons is pressed to activate a new “current MENU ITEM” and exit the SAVE screen. Saving MENU ITEM values under the Strobe, Audio Tone, Metronome, and Light modes works in identical fashion.

APPENDIX A —Temperament Settings

Lately, the words “temperament” and now **peterson** “Sweeteners™” have entered the language of many musicians (notably guitarists and bassists) who never before had terms that could describe the tuning shortcomings of their instruments. Many modern instruments are constructed assuming "equal tempered" scale-note intervals. This is simply one of an infinite number of ways to tune one scale note relative to another, and it can create serious tuning shortcomings. However, by taking advantage of the distinct characteristics of certain instruments (guitar, bass, steel guitar) or prevalent key signatures (for the remaining "historical temperaments" in the list), alternate temperaments are possible which generally "sweeten" the chords and intervals played on these instruments *without* compromising the overall tuning relative to other pitched instruments being played.

By nature of a temperament being "unequal", some chords and keys—generally, major and minor keys at (or diatonically related to) the ROOT note on which the temperament is built—are "favored" while more remote keys have chords that sound *worse* than those of Equal Temperament. In order to guarantee that a user can achieve a "favored sound" with any chosen temperament regardless of key signature, the V-SAM provides a ROOT setting (accessed under the TMPR menu item by pressing the CHOOSE button, then rotating the VALUE knob). The ROOT setting realigns the temperament to the "concert pitch" chosen. Thus, if one wants to play perfect 3rds in the diatonic key of D major, for example, one might choose the JMA temperament with ROOT set to "D". **NOTE:** separate ROOT settings are not available for sweeteners (GTR through CLO) but are applied automatically if alternate KEY settings are used (which correspond to drop or capo alterations of open tunings).

TEMPERAMENTS (separate ROOT control):

EQU (Equal) is "standard" modern tuning (that would appear in a typical keyboard synthesizer, for example).

JMA (Just Major) generally provides perfect beatless major 3rd and 4th/5th intervals in the root and closely related diatonic keys. However, avoid using the II-major chord intervals for a given root (D-F#-A with Root=C, for example). JUST tuning is especially useful for brass, woodwind, and vocals.

JMI (Just Minor) generally provides beatless minor 3rd and 4th/5th intervals in the root and closely related diatonic keys.

4MT (1/4-Comma Mean Tone) is a fairly flexible "compromise temperament" producing good results in all major/minor keys based on the diatonic notes from the chosen root (except VII major and IV minor). It is a popular "historic" tuning for piano, organ, and baroque keyboard instruments (harpsichord, clavichord, etc).

6MT (1/6-Comma Mean Tone) is a fairly flexible "compromise temperament" producing good results in most major/minor keys based on the diatonic notes from the chosen root. It is a popular "historic" tuning for lute, viol, viola da gamba, etc.

PYT (Pythagorean) produces perfect 4th/5th intervals (except the ♭III-♭VI interval for a given root). It is quite useful for open string tuning of bowed instruments.

WRK (Werckmeister III) is similar to Kirnberger III above but with a greater range of useful key signatures for a given root selection (in exchange for increased beating among some intervals in "favored" keys). It is yet another option for historic tuning of piano, organ, and baroque keyboard instruments.

KRN (Kirnberger III) is a "well-tempered" historic temperament with strong "key color" differences, suitable for pipe organ and baroque keyboard instruments.

KLN (Kellner) is "well-tempered" with a pleasing variation in key color and also suitable for historic tuning of piano, organ, and baroque keyboard instruments.

YNG (Young) is "well-tempered" with milder "key color" variations than the above historic temperaments (i.e., more similar to Equal temperament). It is yet another historic keyboard instrument temperament.

VAL (Vallotti) is "well-tempered" with even milder "key color" variations than the above historic temperaments (i.e., more similar to Equal temperament). It is yet another historic keyboard instrument temperament.

RAM (Rameau), also known as "Temperament Ordinaire" contains three beatless major thirds.

SWEETENERS™ (root setting integrated with KEY/DROP/CAPO):

GTR™ is a proprietary electric and acoustic guitar setting geared toward "sweetening" the 4th and 5th intervals on a standard-tuned or 1/2-step-flat guitar (and bass when played in combination with a GTR-tuned guitar). GTR improves other intervals as well. For best results, use the default EQU temperament for intonation (string length setting), then tune open strings using GTR. See www.PetersonTuners.com/ttopics for more about guitar setup.

ACU™ (Acoustic) is a **peterson** Sweetened tuning which accounts for the characteristics of thicker strings typically used on an acoustic guitar.

DAD™ (DADGAD) is a **peterson** Sweetened tuning for acoustic and electric guitars tuned with these particular open string settings.

G12▼™ is a **peterson** Sweetened tuning for the 6 standard strings of 12-string acoustic or electric guitars.

G12▲™ is a **peterson** Sweetened tuning for the 6 "octave" strings of 12-string acoustic or electric guitars.

BRT is a Sweetener™ setting for the baritone guitar

BAS is a proprietary bass setting useful for percussive playing and when playing along with a stretch-tuned keyboard (acoustic piano or other string or bar-struck keyboard). For best results, use the default EQU temperament for intonation (string length setting), then tune open strings using BAS.

B^FE: tempered tuning for electric guitars featuring the Buzz Feiten Tuning System®

B^FE^{IN}: intonation offsets for electric guitars featuring the Buzz Feiten Tuning System®

B^FB: tempered tuning for bass guitars featuring the Buzz Feiten Tuning System®

B^FB^{IN}: intonation offsets for bass guitars featuring the Buzz Feiten Tuning System®

B^FA: tempered tuning for acoustic guitars featuring the Buzz Feiten Tuning System®

B^F12^v: tempered tuning for the 6 standard strings of 12-string guitars featuring the Buzz Feiten Tuning System® *

B^F12[▲]: tempered tuning for the 6 “octave” strings of 12-string guitars featuring the Buzz Feiten Tuning System® *

SE9 (plus **OE9**) and **SC6** refer to “E9” tuning and “C6” tuning, respectively, for the two standard necks of a pedal steel guitar. They supply "well-tempered" intervals to "sweeten" internal chords but are scaled around equal temperament so as to minimize tuning errors when playing along with "standard tuned" instruments. (OE9 refers to “original E9” and is shifted sharp overall so that the root E note is at 0.0¢ offset.)

E9 neck	B	D	E	F#	G#	B	E	G#	D#	F#
C6 neck	C	F	A	C	E	G	A	C	E	D/alt G
	Low					High				

U12 refers to “universal neck” which combines “E9” and “B6” tuning.

DBO™ (Dobro®) produces pure major 3rds for open A, D or G tunings.

DBD™ (Dobro® 1/2) produces partially tempered major 3rds for open A, D or G tunings as a popular compromise between beatless intervals and conformity when playing against standard (equal) tempered instruments.

VLN™ (Violin) provides (C)GDAE in perfect 5th intervals for both 4 & 5 string violins. Please note: tuning should be done by bowing, not by plucking the strings.

VLA™ (Viola) provides CGDA in perfect 5th intervals for viola tuning. Please note: tuning should be done by bowing, not by plucking the strings.

CLO™ (Cello) provides CGDA in perfect 5th intervals for cello tuning. Please note: tuning should be done by bowing, not by plucking the strings.

Temperament Presets—Offsets Chart*

TMPR	C	C#	D	D#	E	F	F#	G	G#	A	A#	B	E [▲]
EQU	+0.0	+0.0	+0.0	+0.0	+0.0	+0.0	+0.0	+0.0	+0.0	+0.0	+0.0	+0.0	—
JMA	15.6	-13.7	19.6	31.2	1.9	13.7	-15.7	17.6	-11.8	0.0	33.3	3.9	—
JMI	15.6	48.8	19.6	31.2	1.9	13.7	46.9	17.6	29.3	0.0	33.3	3.9	—
4MT	10.3	-13.7	3.5	20.6	-3.4	13.7	-10.2	6.9	-17.1	0.0	17.1	-6.8	—
6MT	4.9	-6.5	1.6	9.8	-1.6	6.5	-4.9	3.3	-8.1	0.0	8.2	-3.2	—
PYT	-5.9	7.8	-2.0	-11.8	2.0	-7.8	5.9	-3.9	9.8	0.0	-9.8	3.9	—
WRK	10.3	0.5	3.4	4.4	2.0	8.3	-1.5	6.8	2.4	0.0	6.3	3.9	—
KRN	11.7	1.9	3.9	5.8	-2.0	9.8	2.0	7.8	3.9	0.0	7.8	0.0	—
KLN	8.2	-1.6	2.7	2.3	-2.7	6.3	-3.5	5.5	0.4	0.0	4.3	-0.8	—
YNG	5.8	-4.0	2.0	-0.1	-1.8	3.9	-6.1	3.9	-2.0	0.0	1.9	-3.7	—
VAL	5.9	0.0	2.0	3.9	-1.9	7.9	-1.9	3.9	2.0	0.0	5.9	-3.9	—
RAM	10.3	-1.5	3.4	8.3	-3.4	13.7	-4.9	6.8	3.4	0.0	11.7	-6.9	—











TMPR	C	C#	D	D#	E	F	F#	G	G#	A	A#	B	E [▲]
DAD	0.0	0.0	-0.6	0.0	0.0	0.0	0.0	-1.2	0.0	1.1	0.0	0.0	0.0
BRT	0.0	0.0	0.0	0.0	-2.1	0.0	0.0	0.0	0.0	-2.3	0.0	0.0	-2.1
SE9**	-17.8	-5.9	5.9	-3.9	9.8	-17.8	5.9	5.9	-3.9	3.9	9.8	7.9	9.8
SC6**	9.8	-17.8	-5.9	9.8	-3.9	5.9	-13.8	7.9	9.8	-5.9	0.0	-5.9	-3.9
OE9**	-27.6	-15.7	-3.9	-13.7	0.0	-27.6	-3.9	-3.9	-13.7	-5.9	0.0	-1.9	0.0
U12**	-16.9	-5.9	9.8	-3.9	9.8	-16.9	5.9	5.9	-3.9	3.9	-9.8	7.9	9.8
DB0	0.0	-13.7	0.0	0.0	0.0	0.0	-13.7	0.0	0.0	0.0	0.0	-13.7	0.0
DB●	0.0	-6.8	0.0	0.0	0.0	0.0	-6.8	0.0	0.0	0.0	0.0	-6.8	0.0
VLN	-5.7	0.0	-1.9	0.0	1.9	0.0	0.0	-3.8	0.0	0.0	0.0	0.0	1.9
VLA	-5.7	0.0	-1.9	0.0	0.0	0.0	0.0	-3.8	0.0	0.0	0.0	0.0	0.0
CLO	-5.7	0.0	-1.9	0.0	0.0	0.0	0.0	-3.8	0.0	0.0	0.0	0.0	0.0
T-1													
T-2													
T-3													
T-4													
T-5													
T-6													
T-7													
T-8													

GTR, ACU, BAS, and G12 are proprietary Peterson EMP, Inc. Sweeteners.™
B^FE, B^FE^{IN}, B^FB, B^FB^{IN}, B^FA, and B^F12 settings are property of Buzz Feiten Design.

*These historical temperament offsets correspond to a ROOT setting of “C”—the default and most common setting. When a ROOT other than “C” is chosen, the settings are automatically adjusted so that the root tone (not necessarily “Concert A”) is the 0.0 cent reference point.

**Values derived by integrating and expanding upon steel guitar tuning theory and data described by Buddy Emmons, Jeff Newman, and others from various sources.

TROUBLE-SHOOTING HINTS

IF:	IT COULD MEAN:
I cannot switch from MAN ual note detection to AUTO under the  menu	If the current MENU ITEM includes the symbol: “   ” in it, the device is in the Audio Tone mode which does not allow AUTO note detection. Either change the note manually (by turning the VALUE knob) or change the current MODE to strobe: 
Lower octave strobe band(s) appear random while upper ones seem to respond to input	Under MAN ual note detection: the selected octave is probably lower than the input signal octave. Under AUTO note: the analyzed octave is probably lower than that of the actual signal, often due to a weak (low-level) input.
In Strobe Tuning mode, the four strobe bands will not appear in the LCD screen	Either the V-SAM is in a SAVE screen or the signal frequency is too distant from the reference note/octave (look for a  or  symbol in place of one strobe band display). If in MAN ual note detection, check that the selected note is appropriate.
In Strobe Tuning mode, the indicated scale note does not match what I'm playing	First, verify that AUTO note detection is currently enabled (no MAN text to the right of the large scale note display). If not enabled, use a MENU button to change the current MENU ITEM to “  ” and press the CHOOSE button until AUTO is displayed. Incorrect note detection may also occur occasionally with any instrument if the signal is weak or indirect, especially when using the built-in mic. Also, certain instruments—especially bar and reed-based ones like harmonica or accordion—have very strong overtones making note detection very difficult. In any case, using an external mic or pick-up (like the peterson TP-2) can improve detection. Settings under KEY and the A4 reference menu items can also (correctly) cause the displayed note to be offset from the expected one.
In Metronome mode, I cannot start the metronome	If the metronome can run visually, check that the “  INTRO ” menu item settings are not set to mute the audio outputs. If even the visual portion of the metronome will not start, check for a  : NO  screen line. This indicates that Bass Shift was activated at power-up (which prevents the metronome from being run). The unit must be turned off and on again (without Bass Shift) to allow the metronome to start.
At power-up or Tone on, display appears but then fades away	Batteries are old or discharged.

TECHNICAL SPECIFICATIONS

WEIGHT	1.2lbs (544g)
SIZE	7.5"(19cm) x 4.3"(11cm) x 2.3"(6cm) HxWxD
POWER	3.0V @330mA to 4.5V @190mA; 3-AA batteries or regulated power adapter: 2.1mm(+) / 5.5mm(-)
ACCURACY	0.001 semitone (0.1cents or to within $\pm 0.0029\%$) <i>internal and visually observable!</i>
INPUT	Internal condenser microphone $\pm 10\text{mV}$ to 5V on 1/4" phone jack
OUTPUT	$\sim 0.4\text{W}$ MAX (internal speaker) 1/4" jack(stereo/mono) 32Ω min. external impedance
Concert A REFERENCE	390Hz to 490Hz
AUDIO OUTPUT RANGE	Normal: 16Hz ($\sim C_0$) to 8133Hz ($\sim B_8$) Bass Shift: 4Hz ($\sim C_{-2}$) to 2033Hz ($\sim B_6$)
STROBE RANGE	Normal: 32Hz ($\sim C_{-1}$) to 6272Hz ($\sim G_8$) Bass Shift: 8Hz ($\sim C_{-1}$) to 1975Hz ($\sim B_6$)
OPTIONAL ACCESSORIES	Carrying Case Mic-stand tuner-support system TP-2™ clip-on pick-up Dynamic handheld microphone

WARRANTY

We warrant this product to be free of defects in materials or workmanship for a period of ONE year after delivery to the original purchaser. Our obligation under this warranty is limited to the replacement or repair of any part or parts that prove upon our examination to be defective.

This warranty does not apply to damage resulting from transportation, misuse, abuse, or alteration. The complete unit must be returned to our factory, transportation charges prepaid. In order to speed the return of the unit to you, it is recommended that for all repairs, other than those required as a result of shipping damage, you deal directly with our factory. In case of damage in shipment, a claim should be filed with the carrier. Be sure to include a brief description of the difficulty you are experiencing and your return address.

The above warranty is contingent upon registration within 10 days of the date of receipt of the product by the original purchaser. The warranty conveys specific legal rights to the purchaser; other rights vary from state to state and internationally. Warranty registration is available on-line at: <http://www.PetersonTuners.com/warranty>

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